

How to configure caller recognition and screen-pop for:

## SuperOffice-AllCRM

Contact replication method: None

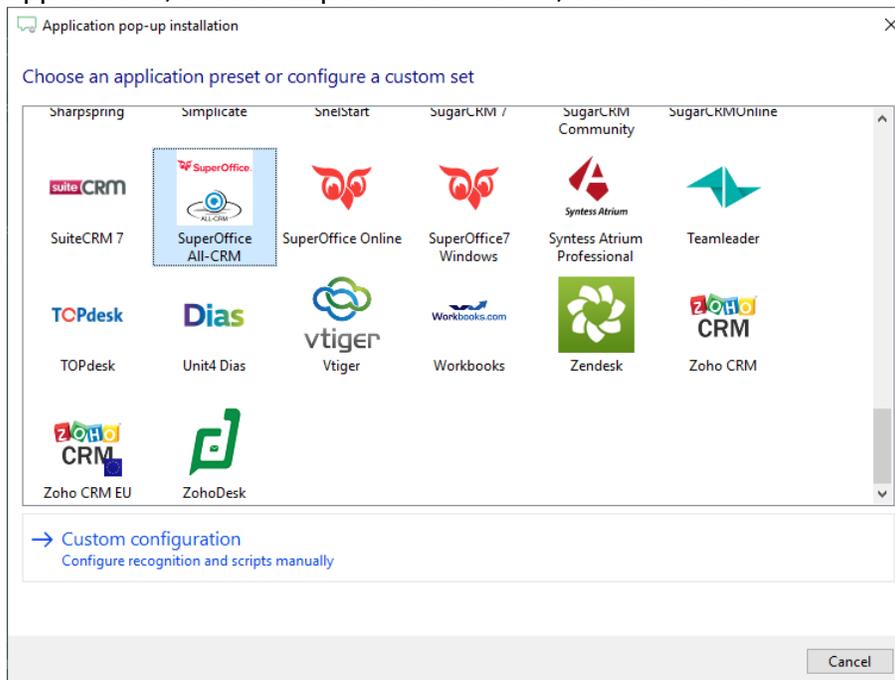
Screen pop method: AllCRM executable

### Prerequisites

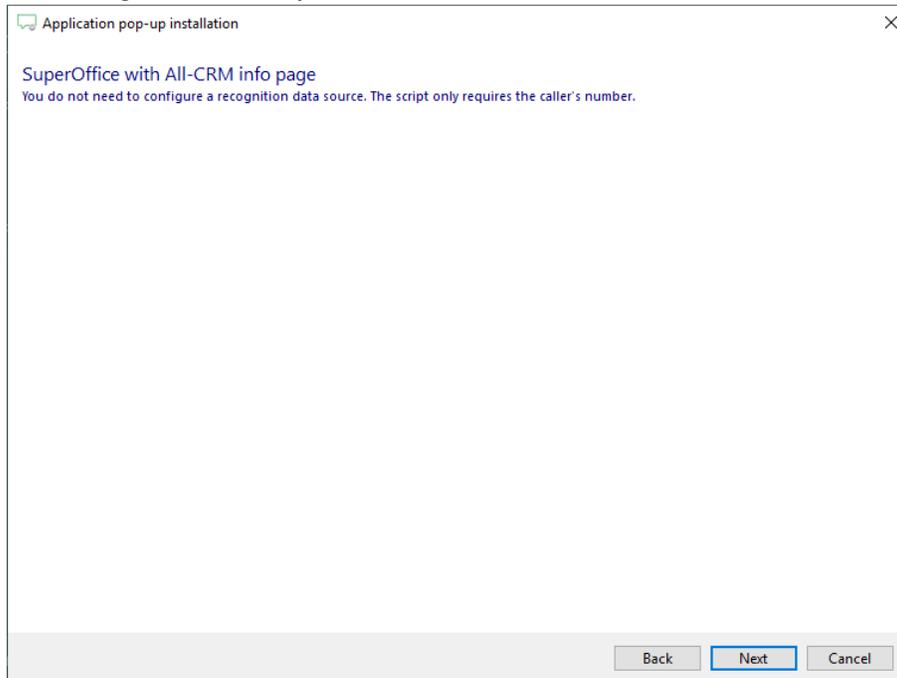
AllCRM provides service and extra features for the SuperOffice integration. For more info see [this leaflet](#). If you wish to use their service, please fill contact them using this webform on their site: <https://www.all-crm.nl/allcrm/Page.aspx?Url=4>

### Configuration steps

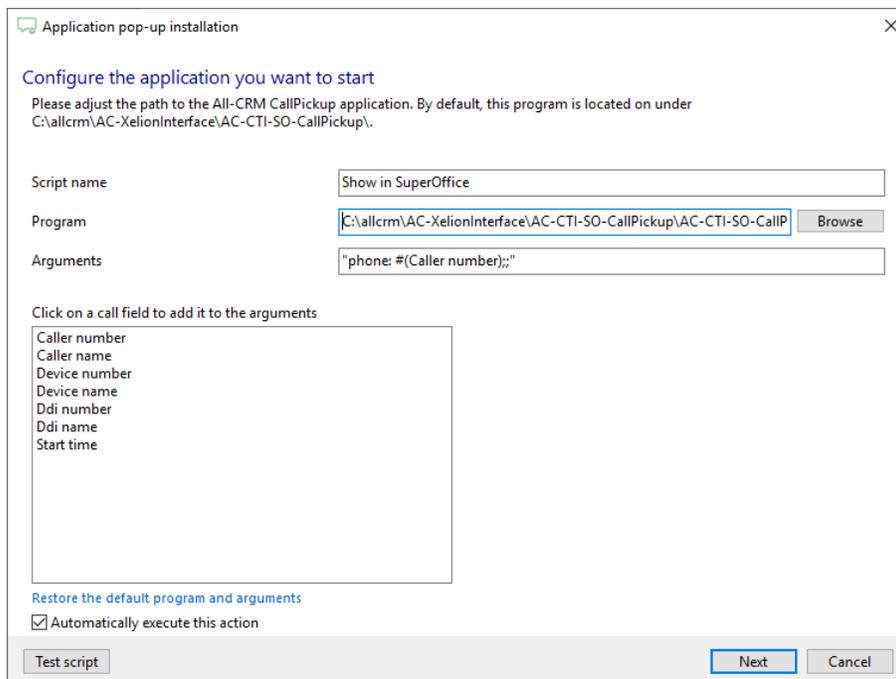
- 1) Start by clicking 'add recognition' in the Recognition Configuration Tool. From the list of applications, choose 'SuperOffice All-CRM', as shown below.



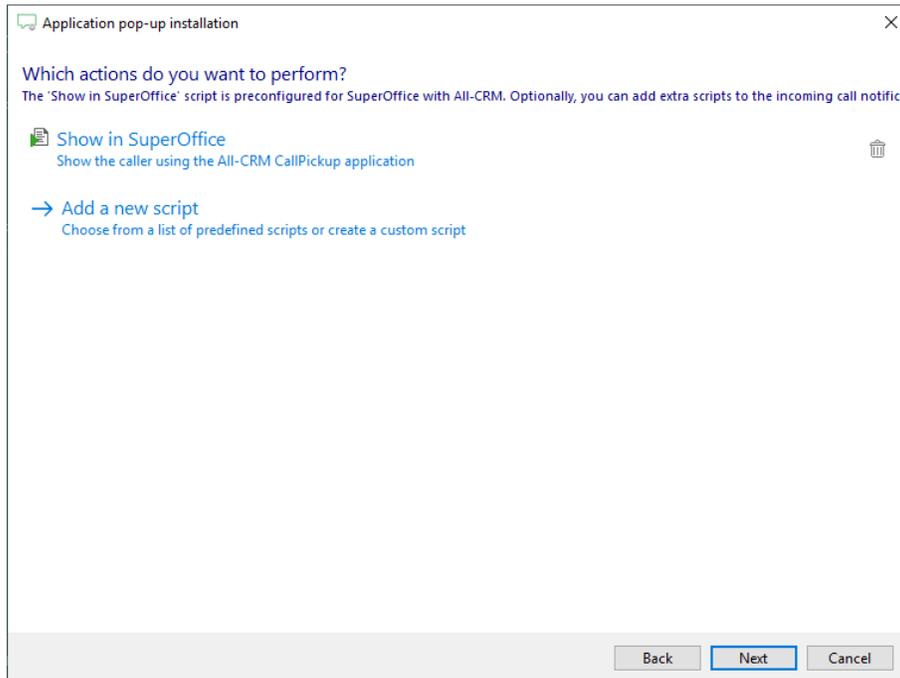
2) No configuration is required here. Click 'Next' to continue.



3) All the All-CRM script settings have been pre-configured. Here you can verify if they all apply for your situation, i.e. specifically check whether the path to the All-CRM executable is correct.



- 4) After you have configured the script you can configure additional scripts or click 'next' to continue.



- 5) Check the configuration summary and click finish the integration with SuperOffice All-CRM

